



### ***The Social Care Commitment***



Springfield Cottage has recently signed up to the Social Care Commitment. The certificate for this can be viewed in the hall outside the office and shows that we pledge to deliver high quality care and support to our residents and that the public can have confidence in the services we provide within the community. In signing up to this we are pledging to continually improve the quality of care and support we give. Staff development and training is an

integral part of this and our staff have been busy completing training on Safeguarding Vulnerable Adults, Infection Control and Safe Handling of Medication. This is an extension of the regular training we already provide to help our staff develop their skills and to support them in continuing to learn and work co-operatively.

### ***Food Hygiene Rating***

In March we were visited by the Environmental Health Officer who carried out an inspection of our kitchen and catering areas.

We would like to congratulate Dawn Watson and Lynsey Hindle on again attaining a 5 Star rating. This is the top rating achievable and the assessment covers the key factors of how hygienically food is handled, prepared and cooked. It also looks at the condition of the building—the cleanliness, layout, lighting and ventilation as well as



looking at how we manage and record items to make sure food is safe.

### ***Refurbishment Update***

We are currently undergoing a major refurbishment and reorganisation of our communal areas. These are nearing completion and we are looking forward to showing you the completed work in our next newsletter.

## ***Mandy Fox***



Congratulations to Mandy who has recently become our Senior Carer. Having completed her QCF Level 2 in Health & Social Care Mandy is already well on her way to completing Level 3 and has the full support of management and colleagues.

Mandy has spent time training with management to prepare her for the role of Senior Carer and is really coming into her own, showing initiative and developing excellent relationships with her peers and residents.

## ***Day Care***

To provide an additional service to the community we have recently added a new Day Care facility at Springfield Cottage. Care services and activities can be tailored to meet any requirements so please call Lindsey on 01254 264704 for more information.

## ***Respite Care***

As community care needs change we are seeing an increased need for respite care, especially during the holiday seasons. We are keen to promote the provision of respite care and have a room dedicated for this purpose so please don't hesitate to contact Lindsey, our Care Home Manager, on 01254 264704.

## ***Feedback***

If you have any suggestions for improvements to the Home or the service we provide, do let us know. Please feel free to send Lindsey any articles, memoirs or photos for inclusion in future newsletters.

## ***Dollymops***

Dollymops are a wonderful group of folk who thoroughly enjoy taking part in amateur productions which are penned by their members and are great fun.



They visited us over the Christmas period and engaged the residents by holding a holiday sing-along complete with Santa! They also performed a pantomime and had us all in stitches so we are looking forward to arranging more visits from them in the future.

### ***Happy 90th Birthday Alice!***



Springfield Cottage resident, Alice Goldson, recently enjoyed her 90th birthday. Her celebrations were held over two days with a tea party on her birthday and her family taking her out for a lovely family meal the following day.

Alice has been living with us since 2010. She is an avid Blackburn Rovers fan and has watched many games in her time. She also enjoyed days touring Ewood Park.

Alice loves to have a laugh and joke with staff and residents and has built a firm friendship with Sheila. They can often be found together,

be it sitting quietly watching television or joining in with a sing-along and other entertainment.

### ***Congratulations to Nazia***



We sadly had to say goodbye to Nazia Taj as a colleague recently but this is not all bad news—

Nazia is expecting a new baby! So, congratulations and good luck to her and her family. We will still be seeing her from time to time as she will be popping in to see us and we can't wait to cuddle her new bundle of joy!

### ***Activities Committee***

We are setting up an Activities Committee which will include residents, relatives and staff. If anyone is interested in joining and helping us develop our activity programme, please speak to Lindsey or Suzanne in the office. We would love to have as many people as possible involved.

### ***Regular Activities***

*Monday*

**One to one sessions,  
shopping, movie night**

*Tuesday*

**Board games, card games,  
afternoon tea**

*Wednesday*

**Arts & Crafts, Hairdresser,  
Music**

*Thursday*

**Pampering, Chair Exercises,  
Radio**

*Friday*

**Walking, Dominoes,  
Television**

*Saturday*

**Board Games, Reminiscence,  
Word Games**

*Sunday*

**Family Gatherings, Relaxing**

## ***Extra Services***

### ***Miscellaneous costs***

Chiropody—£20.00 initial session then £10.00 thereafter

### ***Hairdressing costs***

Shampoo & Set—£7.00

Cut, Shampoo & Set—£10.00

Shampoo & Blow Dry—£7.00

Dry Cut —£7.00

Permanent Wave—£32.00

*Our hairdresser visits on Wednesdays with other days by request*

*A full list of prices can be found on the notice board*

## ***Upcoming Events***

**Wednesday, 9th April**

Trip to the Blue Planet Aquarium

**Tuesday, 15th April**

Vocalist, Brenda Mills, will be entertaining us

**Thursday, 17th April—2pm**

Residents Meeting

*All family and friends are welcome to attend*

**Monday, 26th May—2pm**

Bank Holiday Spring Fair

*This is to raise money for the Residents Fund which helps us to arrange trips and further entertainment so please do come along and enjoy the Bank Holiday with us*

**Tuesday, 10th June—2pm**

Vocalist, Sue Moretta, will be singing for our pleasure

**Wednesday, 23rd July**

Trip to the Donkey Sanctuary

*Please keep an eye on the notice board for any additional events!*

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